

# Department of Administration

## Information Services Division

### Telecommunication Program Office (TPO)

- AZNet Mail Boxes:
- TPO
- AZNet
- AZNet Web Server

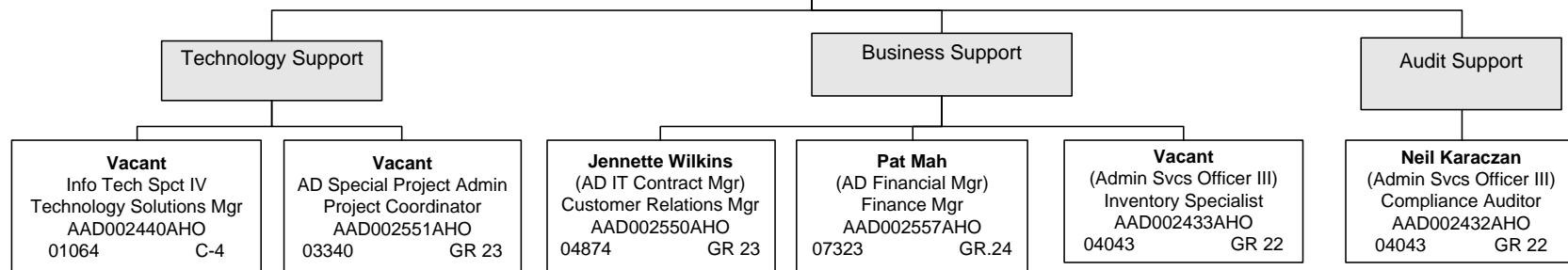
- AZNet Contract Management
- State Telecom Policies
- Agencies Service Levels
- Vendor Performance
- Vendor True-Up
- State Rate Approval
- AZNet Project Oversight
- JCCR Reporting
- Meetings:
- Tue 2:00 NCC Approvals
- Tue 8:30 OPS Review
- Tue 11:00 AHCCCS Status
- Wed 8:30 AZNet Savings
- Mon 1:30 MASE Security
- TEGC Meetings
- Vendor Meetings

Patrick Quain  
Assistant Director  
Chief Information Officer  
Manager of TPO  
AAD00015AHO  
06601 E-4

James Scarboro  
Procurement Officer  
AZNet Contract Support

Gary Hensley  
TPO MANAGER  
Information Technology Specialist IV  
AAD002377AHO  
01064 C-4

Jovonne Flores  
Operations Manager  
AZNet Help Desk Support



- Strategic Plan 5 year
- Projects Oversight
- Capacity Planning
- Change Control Oversight
- Tue 2:00 NCC Approvals
- Tue 8:30 OPS Review
- Tue 11:00 AHCCCS Status
- Wed 8:30 AZNet Savings
- Mon 1:30 MASE Security
- MAC Review Billing
- Infrastructure Billing
- CSI Savings Review
- TEG Meetings

- Contract Management
- Projects DMT, IIC
- GITA PIJ Reporting
- GITA PIJ Interface
- JCCR- DMT/IIC Report
- Sharepoint DMT - ITG
- Agency Survey Response
- Pull AMS Reports
- Monthly Agency Reports

- Billing Port Review
- Billing Ticket Queue
- Help Desk Issues
- Remedy Issues
- Appl. Change Control
- MAC Issues
- GETS/WPS Report
- Customer Issues
- VOC Surveys
- PMO Escalation
- Carrier Savings Review
- TPO Mailboxes
- TPO Web Site
- AZNet Steering Comm.

- AZNet Savings
- AZNet Revenue
- Escrow Account
- Rate Structure
- Shared Carrier Costs
- Billing Reports
- Special Project
- TPO Revenue
- TPO Budget

- AMS II Management
- AZNet Inventory
- Inventory Tag & Track
- Storage Rooms
- Blue Stake
- Contract Issues
- Facilities

- Audit Procedures
- Audit Reports
- Audit Scorecard
- Audit SLA's
- Audit Inventory & Tagging
- Audit Savings
- Audit MACs
- Audit Financial
- Remedy Analysis
- GNOC Analysis
- CMD Queue Analysis
- AZNet OPS